**Interview 4 - Tips for Trainers**

Ani and Fiola discuss issues around language and communication.

**Suggested Learning or Discussion Points for Educators and Trainees**

* The early identification of communication issues is key. How might trainees or trainers recognise difficulties?
* Fiola mentioned difficulties with nuances and idioms. What other difficulties might trainees have with language?
* Fiola mentioned avoiding medical terminology. How can doctors who do not have English as a first language, improve their colloquial English?
* What examples did Fiola give of good communication in a patient centred consultation? What others do you know? Can you give some examples?
* What resources are available locally to help support trainers and trainees with these issues?

**Additional suggestions for trainers:**

* How would you approach language difficulties with a trainee?
* Role-play how you would give feedback to a trainee who:
  + Speaks too fast
  + Has a strong accent etc.