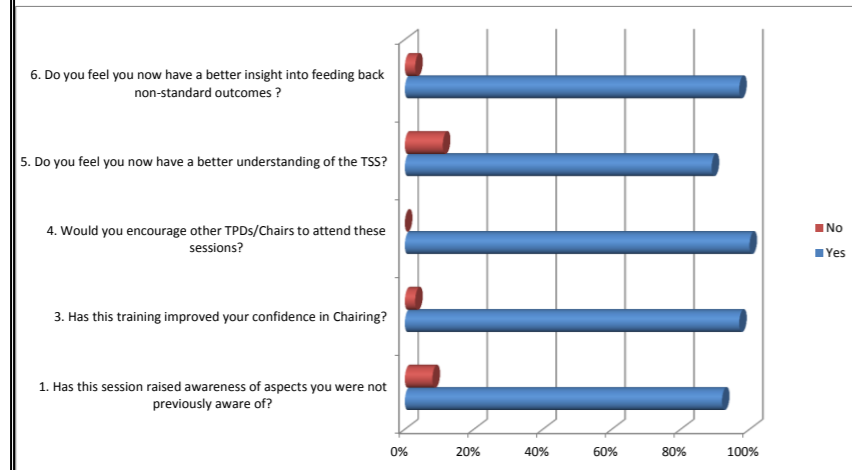


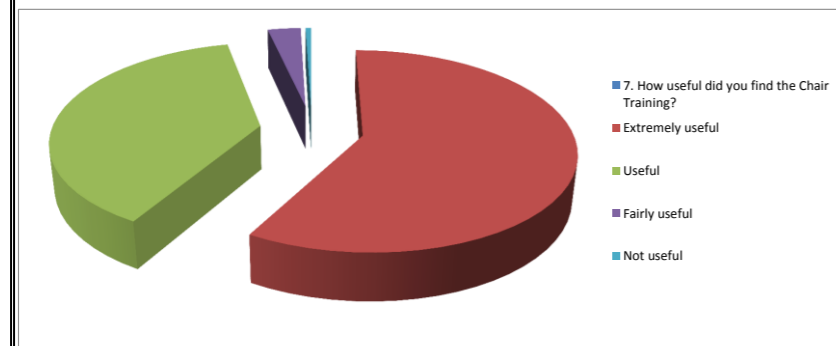
## Exploring The Impact & Consequence of Non-Standard Outcomes

May 14, Dec 14, Mar 15 - Aggregated Mean Percentage Feedback Scores

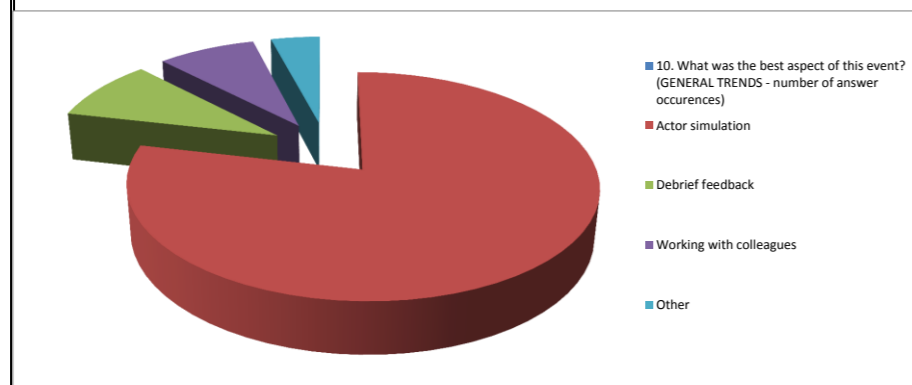
|  | Yes  | No  |
|--|------|-----|
| 1. Has this session raised awareness of aspects you were not previously aware of?      | 92%  | 8%  |
| 3. Has this training improved your confidence in Chairing?                             | 97%  | 3%  |
| 4. Would you encourage other TPDs/Chairs to attend these sessions?                     | 100% | 0%  |
| 5. Do you feel you now have a better understanding of the TSS?                         | 89%  | 11% |
| 6. Do you feel you now have a better insight into feeding back non-standard outcomes ? | 97%  | 3%  |



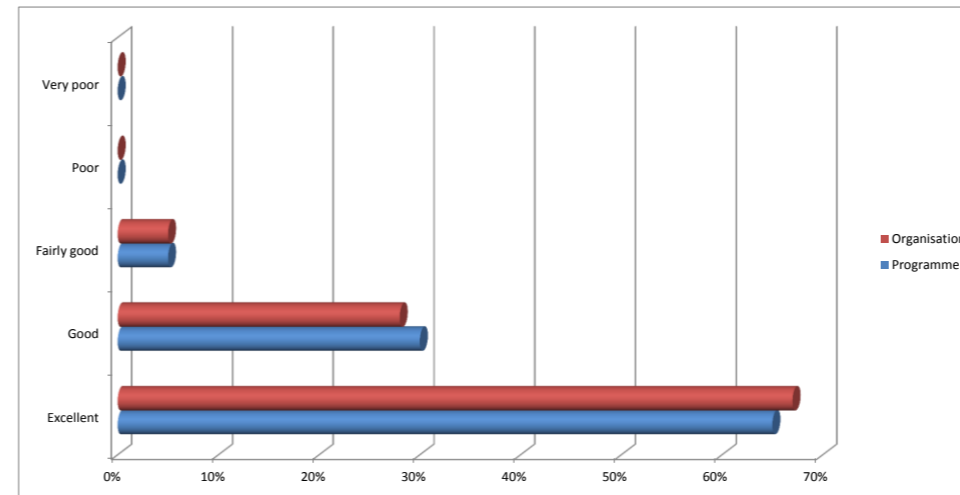
| 7. How useful did you find the Chair Training? | Extremely useful | Useful | Fairly useful | Not useful |
|--|------------------|--------|---------------|------------|
|  | 58%              | 38%    | 3%            | 0.50%      |



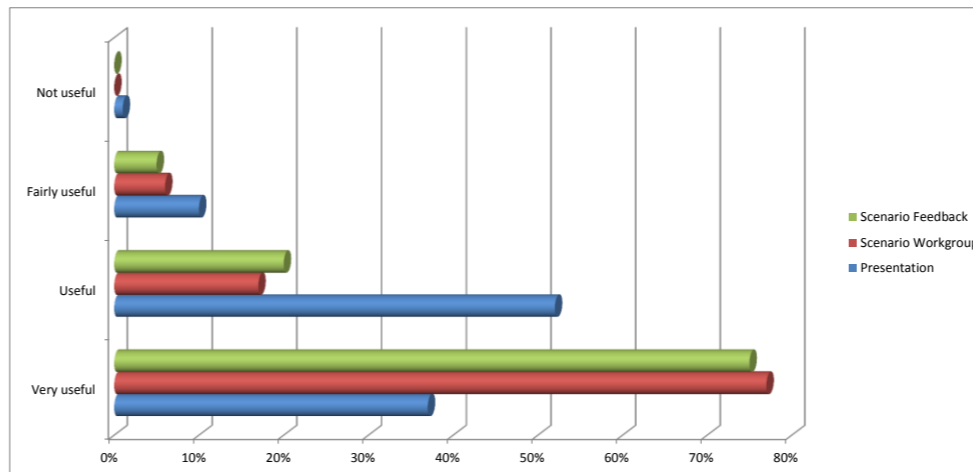
| 10. What was the best aspect of this event?<br>(GENERAL TRENDS - number of answer occurrences) | Actor simulation | Debrief feedback | Working with colleagues | Other |
|--|------------------|------------------|-------------------------|-------|
|  | 77               | 9                | 8                       | 4     |



| 8. What was your overall impression of the training? | Excellent | Good | Fairly good | Poor | Very poor |
|--|-----------|------|-------------|------|-----------|
| Programme  | 65%       | 30%  | 5%          | 0%   | 0%        |
| Organisation   | 67%       | 28%  | 5%          | 0%   | 0%        |



| 9. How useful was each session? | Very useful | Useful | Fairly useful | Not useful |
|---------------------------------|-------------|--------|---------------|------------|
| Presentation                    | 37%         | 52%    | 10%           | 1%         |
| Scenario Workgroups             | 77%         | 17%    | 6%            | 0%         |
| Scenario Feedback               | 75%         | 20%    | 5%            | 0%         |



| 12. What training (non-ARCP related) would you like to see delivered by HEEM?<br>(GENERAL TRENDS - number of answer occurrences) | Appeals | ES training | Refresher training | ES report writing | Online training |
|--|---------|-------------|--------------------|-------------------|-----------------|
|  | 2       | 9           | 5                  | 2                 | 3               |

