



## Mental Wellbeing & Personal Management

3 external CPD points

## Learning and discussion – 2.5 hour interactive webinar session

- Importance of mindset vs skillset
- · Key components of Emotional Intelligence including the 'feelings grid'
- Strategies to handle pressure and stress in the moment and at the end of shift
- How to control our "chimp" brain
- Directing our mental camera
- A 10-15 minute Q&A session (unrecorded) to deal with personal issues and challenges

5 mins	<ul> <li>Aims and Objectives</li> <li>Timings – Process: Think-Do-Share</li> <li>Introductions</li> </ul>
35 mins	<ul> <li>Attitude versus Skill</li> <li>Four steps to Learning</li> <li>Emotional intelligence Grid -recognising the signs of reduced well being</li> </ul>
35 mins	<ul> <li>Breathing exercise – accessing calm when we need it most</li> <li>State Management – Play from a 10</li> <li>E+R=O – review of our conditioned responses over everyday activities</li> <li>Recognising the importance of Response – ability. Taking back control of the emotions</li> </ul>
15 mins	Coffee break
45 mins	<ul> <li>Directing the mental camera – moving the focus of the mental camera from negative to positive</li> <li>Breaking bad news</li> <li>The Dash – values-based exercise realigning current choices</li> <li>Understanding choices that need to be made to improve overall wellbeing in a values led environment</li> </ul>
10 mins	• Q&A
5 mins	Review and what next