

Remote Consulting Skills for GP Trainees

An online workshop to improve confidence and enhance skills in remote consultations

Course dates:

- **14th June 2021 930am - 1130am**
- **4th October 2021 2pm - 4pm**
- **6th December 2021 930am – 1130am**
- **14th March 2022 2pm – 4pm**

There are 12 places available on each session

Course Outline

Since the onset of the coronavirus pandemic a high proportion of GP consultations have been conducted virtually, either by phone or video, and this is likely to continue for the foreseeable future. However, until recently most GPs and GP trainees have had limited experience of remote consultations and can therefore feel uncomfortable and unskilled when undertaking them.

The purpose of this interactive workshop is to compare different modes of consultation and to discuss and address concerns which impact on personal confidence and effectiveness when undertaking virtual consultations. Unlike larger webinars this small group session will focus on the specific practical needs of participants and include some exercises and interaction in a safe and supportive environment.

Facilitators

Dick Churchill DM FRCGP is an experienced GP, educator and NHS appraiser who has spent many years teaching clinical and communication skills to both medical students and GP trainees. Whilst working as Director of Clinical Skills at the University of Nottingham he collaborated in projects on GP communication, and developing effective learning strategies to enhance skills. Since the coronavirus pandemic began, he has been running individual and small group online training events aimed at enhancing remote consultation skills.

Sarah Atkins PhD is currently a Research Fellow at the University of Aston. She is an applied linguist who conducts research in a range of professional settings, including healthcare. Based on her research into GP consultations she is a co-author of 'The RCGP Insider's Guide to the CSA' and 'Performance features in clinical skills assessment: linguistic and cultural factors in the MRCGP exam'. She has run numerous workshops (both virtual and face to face) for GP trainees to introduce a 'Linguistic Toolkit' that can be of benefit for all modes of consultation.

Booking is via Accent Course Manager at [INTREPID CBMS \(hicom.co.uk\)](https://www.hicom.co.uk)

Any queries, please contact the SupportTT Team at SupportTT.em@hee.nhs.uk